

## **NHK Symphony Orchestra 2020/21 Season Subscription Concerts (Refund of subscription concert tickets and announcement of newly planned concerts)**

The NHK Symphony Orchestra prepared to host its 2020/21 season subscription concerts starting from September this year by assuring public health safety, however, as we are required to implement thorough countermeasures against COVID-19 infection, we have reached the conclusion that hosting concerts with subscribers at their own seating to enjoy the performance would be extremely difficult. Also due to the travel ban placed between Japan and overseas countries as well as to eliminate health risks on stage, there is no prospect of welcoming subscribers with programs we originally planned.

Therefore the NHK Symphony Orchestra has decided to cancel its 2020/21 season subscription concerts, instead, we shall host a new type of concerts on the same dates and at the same venues as the subscription concerts would have taken place. The details and how to purchase tickets will be announced as soon as decided. The tickets will be refunded to those who have already purchased subscription tickets.

Since the 1st subscription concert in 1927, the NHK Symphony Orchestra has never failed to present under whatever the circumstances may have been, even during the war, therefore cancellation due to the pandemic was extremely a difficult decision for us. We apologize for not being able to meet the expectations of those who have been looking forward to the performances, but we ask for your kind understanding.

### **<For the subscribers who have already purchased tickets for 2020/21 season concerts>**

#### **■Ticket refund**

A money order will be sent to you at your registered address from the Japan Post Bank (Yucho Ginko) Chokin Jimu Center from late July and onwards. Please kindly complete the procedures at a Japan Post Bank branch or a post office by the date set forth on the money order. We apologize for the inconvenience it may cause. The amount to be refunded will be the total face value of annual subscription tickets or Autumn season tickets for the 2020/21 season. If you have purchased multiple programs, the amount to be refunded will be a total sum. There is no need to return the tickets to us, however, please make sure that you keep the tickets safe until the whole procedure is completed.

■ Already purchased seats for the 2020/21 season

The seats you have purchased for the 2020/21 season will be secured until the next subscription series is held. No special procedure to maintain the seats is necessary. Please wait until you receive “Subscription Ticket Renewal Procedure Information” scheduled to be sent to you around March 2021.